TERMS AND CONDITIONS

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GENERAL

- The domain name https://spldiagnostics.in/ including the Client/Patient/Customer Portal at SPLdiagnostics.in (hereinafter referred to as **"Website"**), the mobile application 'SPL Diagnostic Application' (hereinafter referred to as **"App"**) and the services, (if any) provided by SPL Diagnostics on other third party digital platforms including but not limited to WhatsApp (hereinafter referred to as **"Digital Platforms"**) are owned and / or operated by SPL Diagnostics Limited (hereinafter referred to as **"SPL Diagnostics**"/ "**Company**") having its registered office at Fortis Hospital, Sector 62, Phase – Viii Mohali – 160062 (Punjab), India and corporate office at 306, Tower – A, Unitech Cyber Park, Sector 39, Gurugram – 122002 (Haryana), India (CIN U74899PB1995PLC045956) including its subsidiaries i.e. SPL Pathlabs Private limited, SPL Pathlabs Reach Limited and DDRC SPL Pathlabs Limited.
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- Your use of the Website/App and the Services is an acknowledgment that you have reviewed the Terms of Use and agree to comply with the same and be legally bound thereby. By downloading and installing the App or by simply visiting the Website, you acknowledge that you have reviewed the Terms of Use and agree to comply with the same and be legally bound thereby.

The Terms of Use govern your access to and use of the Website / App and the Services. If you do not agree to the Terms of Use, you must refrain from using the Website / App and the Services.

AGREEMENT

- Before you decide to access the Website / App or avail the Services therefrom, please carefully go through these Terms of Use and the privacy policy available at https://spldiagnostics.in/privacy-policy **("Privacy Policy").** These Terms of Use and the Privacy Policy constitute a legally binding agreement between you / User and Company and each affiliate/subsidiary of Company **("us", "we" or "our"** as contextually appropriate) in connection with your use of the Website / App and the Services.

- By visiting, viewing or otherwise using the Website and / or App and the Services thereunder, you / User are, thereby, deemed to represent and warrant that you have read and understood, and agreed to be bound by, including without limitation these Terms of Use, Privacy Policy and such other rules, guidelines, policies, terms and conditions as are relevant under the applicable law(s) in India, for the purposes of accessing, browsing or transacting on the Website and / or App, or availing any of the Services, and such rules, guidelines, policies, terms and conditions shall be deemed to be incorporated into, and considered as part and parcel of these Terms of Use.

- Your agreement to these Terms of Use is an agreement with us and governs your use of the Website/App and all of the Services ("**Agreement**"). This Agreement supersedes all previous oral and written terms and conditions (if any) communicated to you. Irrespective of the use of the Website and / or the App from any medium or device, including mobile, smart phone or tablet, the User is bound by this Agreement. This Agreement defines the terms and conditions under which you are allowed to use the Website and the App and describes the manner in which the Company shall treat your account and the information associated with it while you are registered as an End-User (as defined below) with us.

IF YOU DO NOT UNDERSTAND THIS AGREEMENT, OR DO NOT AGREE TO BE BOUND BY THESE TERMS, YOU MAY NOT USE THE SERVICES.